

# CLARK COUNTY

## 2021 PLAN

### Questions About Your Health Plan Member Services

Toll-free at **1-800-777-1840**

### 24/7 Advice Nurse

Toll-free at **1-800-288-2264**

### Provider Appointments Southwest Medical (Southern Nevada)

**702-877-5199** or your provider's office

### Health Education and Wellness

Toll-free at **1-800-720-7253**

### Health Plan of Nevada's Products and Services Sales Office

Toll-free at **1-800-873-0004**

TTY users please call **711**

**myhpnclarkcounty.com**

- For 2021, the 3-tier prescription drug copayments will be \$25/\$50/\$75.
- The following services provided at UMC facilities are not subject to a copayment: Inpatient Hospital Facility Services, Outpatient Surgery and Ambulatory Surgical Services.

## Clark County Dental and Vision - Benefit Plan Summary

Dental		
<b>Preventive Care</b>		Maximum benefit for all Covered Dental Services is \$2,000 per Member per Calendar Year.
Examination (twice per calendar year)	No charge	
Full-mouth X-rays (once per calendar year)	No charge	
Cleaning (twice per calendar year)	No charge	
<b>Basic Dental Care</b>		
Fillings/Restoration	No charge	
Endodontics (root canals, pulpotomy)	No charge	
Crowns and Inlays	\$25 per tooth	
<b>Major Dental Care</b>		
Oral Surgery	No charge	
Orthodontia	20% of charges	
<i>(dependent children age 8 to 18, treatment must begin before age 19)</i>		

Form No. Plan 305/330 Clark Co. only (rev 2016)

Vision	
Examination (once every 12 months)	\$10
Lenses (one pair every 24 months)	No charge
Frames (one pair every 24 months)	Charges in excess of \$60 allowance

Form No. HPNVision.2016

## URGENT CARE

Urgent care conditions are non-life threatening and may include:

- Ear infections
- Colds and other respiratory problems including coughs and congestion
- Sprains and strains
- Most abdominal pain
- Vomiting and diarrhea
- Most cuts, burns, fevers and back pain

## EMERGENCY CARE

Emergency room visits are for the sudden onset of a life-threatening condition and may include:

- Serious burns
- Major trauma
- Poisoning
- Serious breathing difficulties
- Heavy bleeding
- Severe chest pain
- Sudden paralysis

If you have a life-threatening situation, call **911** or go to the nearest hospital emergency room. **If it's not a true emergency, you may be responsible for the entire cost of the visit.**



### What is an advice nurse?

Day or night, holiday or weekend, our 24/7 advice nurse is available to provide you with helpful medical advice and can help you decide whether to seek urgent care, emergency care or schedule an appointment with your provider.

Just call toll-free **1-800-288-2264**, TTY **711**.

We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

#### Español (Spanish)

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

#### Tagalog (Tagalog)

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.



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