Urgent Care vs. Emergency Care

Choosing the right health care setting may save you time and money.

▷ **When is urgent care appropriate?**

Consider visiting a facility that provides urgent care services when your medical condition requires prompt attention such as:

- ✓ Ear infections
- ✓ Most cuts
- ✓ Colds and other respiratory problems
- ✓ Most burns
- ✓ Sprains and strains
- ✓ Most fractures
- ✓ Abdominal pain
- ✓ Back pain
- ✓ Vomiting and diarrhea

▷ **What if it's an emergency?**

A true emergency medical condition is when symptoms are severe enough that you could reasonably expect serious danger to your health, such as:

- ✓ Serious burns
- ✓ Heavy bleeding
- ✓ Major trauma
- ✓ Severe chest pain
- ✓ Poisoning
- ✓ Sudden paralysis
- ✓ Chest pain
- ✓ Serious breathing difficulties

In an emergency, no matter if you are at home or out of town, call 911 or go to the nearest hospital emergency room. If you're unsure about your condition, call our 24-hour Telephone Advice Nurse Service at **702-242-7330** or **1-800-288-2264**.

Check your plan documents to compare your urgent care and emergency care co-pays and/or co-insurance.

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